



-  *fire points*
-  *fire muster points*
-  *waste and recycling*
-  *drop-off point*
-  *hotel pods*

our on-site team
can be reached on:
01759 303 090

for any assistance
with your stay
outside of working
hours please call:
07766 751 223

EMERGENCY ACTION PROCEDURES

IN THE EVENT OF A FIRE:

- Shout to alert occupants and evacuate the lodge, assist others where safe to do so.
- Locate the nearest Call Point and use the rotary hand bell to alert others nearby.
- Dial 999, ask for fire services, follow instructions and provide the address and lodge number.
- Call and report to reception/out of hours staff and follow instructions.
- Move to the nearest Assembly Point and wait assistance.
- DO NOT stop to collect belongings and do not re-enter the lodge unless told safe to do so
- Firefighting equipment is provided for small fires or to aid escape, refer to instructions. DO NOT put yourself at risk and always ensure your exit is clear and somebody is raising the alarm.

OTHER INCIDENTS

- In the event of a medical emergency call 999 and provide the address and lodge number. Please let reception/out of hours know if an ambulance is to attend site so the barrier can be raised.
- If you smell Gas or should the Carbon Monoxide detector sound, leave the lodge immediately and report to reception/out of hours staff from a place of safety.
- In the event of other incidents (e.g. injury requiring first aid or a security concern) contact reception/out of hours staff who will advise or respond accordingly.

PEEPS

- Guests with an impairment or disability such as: Mobility impairment. Sight impairment. Hearing impairment may require a Personalised Emergency Evacuation Plan (PEEP). Please make staff aware via the reception/out of hours number.

KILNWICK PERCY
RESORT & GOLF CLUB

Pocklington, Kilnwick Percy, York, YO42 1UF



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