

make *your* escape

Our guide to getting
the most out of your
getaway

a great big hello

from Kilnwick Percy

We're so pleased that you're here. In this guide, we've put together some hints and tips for you to make your stay with us as enjoyable as possible. Read on to find all the useful information you'll need to make the most of your holiday home and the fantastic facilities available.



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refresh, let your mind wander,
explore stunning countryside,
discover a land of adventure,
breathe deep, grab some
fresh Yorkshire Wolds air
love your escape.

Here's the plan!



key

-  Bin stores
-  Fire points
-  Fire assembly point

holiday guide & all the *info*

FOR HELP OUT OF HOURS

07766
751 223

fire safety

For your safety, every holiday home is fitted with a smoke alarm, a fire blanket and a fire extinguisher. Lodges which have a gas boiler are also fitted with a carbon monoxide detector. To find your fire assembly points, and individual fire boxes, please refer to your resort map.

hotel room safe

To set the code on the safe, leave the door open and press the 'reset' button once. When the yellow lights come on, enter a 4 digit code and press the 'A' button. The safe will beep twice to confirm that your code is set. Upon departure, please empty the safe of all belongings and leave the door open.

smoking/vaping

Smoking or vaping is **not permitted** in any of our holiday homes or publicly used buildings. We appreciate your cooperation.

staying safe

Please follow good hygiene practices throughout your stay. Wash your hands regularly and look out for our hand sanitiser stations situated around the resort. This will help to keep you, your loved ones and our team members safe.

leaving Kilnwick Percy

We know - nobody wants their holiday to end! However, when the time does come to leave us at Kilnwick Percy, we respectfully ask that you leave your lodge as you found it, so that other visitors can enjoy the same cosy comforts that you have. **We politely ask our lovely visitors to leave their lodges by 9am and 11am for hotel rooms on their day of departure**, as this allows us to get everything spick and span for our next guests. Thank you for your understanding in this matter (it really helps us out!).

When you leave your lodge, please return your keys to reception. There's a key drop-box available outside the main reception if you're leaving outside of hours. We'll look forward to having you back again soon!

wifi

Please enjoy the complimentary Wi-Fi here at Kilnwick Percy. To connect, search for your nearest Wi-Fi connection and click "The KP Free Access". You will be able to log on to the Wi-Fi without a password.

hot tub

If you have a hot tub in your accommodation, please see page 6 for detailed information.

golf

Guests are not permitted on the golf course unless you have booked a round of golf. Please be aware of golfers on the course while you explore the resort. To book a tee time visit the Pro Shop onsite or call reception on 01759 303090.

pets

We love welcoming your four-legged friends to our resorts! However, when outside the holiday home, please ensure that your dogs are kept on leads at all times. Please help us to keep communal areas as clean and tidy as possible and use the dog bins provided in the bin areas to dispose of dog waste. To ensure your fur buddy does not get lonely please do not leave them alone in the holiday home at any point. If you need any further information or assistance, please contact reception.



helpful contacts:

medical

NHS Direct	111
A&E Hospital YO31 8HE	01904 631 313
GP Doctors YO42 2AR	01759 448 300
Dentist YO42 2QL	01759 304 519
Boots Pharmacy YO42 2AL	01759 302 255
Vets YO42 2DH	01759 304 977

supermarkets

Sainsburys	Pocklington YO42 2GG
Co-Op	Pocklington YO42 2DS
Aldi	Pocklington YO42 2QT

travel & taxis

Al Travel	07918 050 608
Willies Travel	07703 529 099
Park & Ride Hull	HU13 9NT
Park & Ride York	YO30 5XZ

we're planet kind!

rubbish disposal

We love our planet, and we know you do too. That's why our resort operates a recycling system, to make sure we can keep our resorts clean and green.

You'll find a general waste bin in your accommodation and general waste bins located throughout the resort as shown on the resort plan. If there are no bins in your nearest bay, please bear with us - they're probably being emptied, so please use another one.

Mixed glass and dry mixed recycling bins are located next to the complex. Glass bins can be used for all types of glass bottles and jars (please remove lids before you pop them in). Cardboard, paper, plastic, tin cans and aluminium trays can be disposed of in the mixed recycling (please be careful to not put black bin bags or any other plastic bags in the mixed recycling).

BBQs are not permitted in any part of Kilnwick Percy Resort & Spa

Any other waste that you might have can be disposed of in the general waste bin. **Thank you for working with us to keep our world happy and healthy!**



general household waste

non-recyclable packaging, food waste, floor sweepings etc.



dry mixed recycling

plastics, paper, tin cans etc.



mixed glass

bottles, jars etc.

HEY THERE!

Please make sure all recycling is clean and dry to avoid contamination.



our guide to hot tub safety *etiquette*

In our Premier accommodation, we are delighted to be able to provide our guests with hot tubs, for that ultimate holiday feeling.

We respectfully ask that all our guests follow the simple regulations below, designed for your safety and wellbeing. Please read these carefully before using the hot tub and if you have any questions, please contact a member of our team.

please do not:

- Touch or tamper with the jets, as this may cause the parts to become loose.
- Remove the floating mushroom-shaped dispenser, if one is present.
- Add detergents, oils or shower gels or any other liquids to the hot tub.
- Leave the hot tub unattended at any time when the cover is removed.
- The temperature of the hot tub is set between 37-40°C. Do not attempt to change the temperature, if you need any assistance please ask a member of the team.
- Submerge your head, jump or dive into the hot tub.
- Use the hot tub if you have had a large meal within the last hour, or after the consumption of alcohol.
- Use the hot tub after 11pm.
- Use the hot tub after 9am on the day of departure.
- Turn off the electricity to the hot tub.

Please be aware hot tub lids can blow shut in strong winds

Keep an eye on conditions and close down if the lids start to move or lift.

Wherever there is water, there is a danger of drowning!

Please act sensibly, and be aware of the risks. The resort will not accept responsibility for a guest failing to follow these safety instructions.

please do:

- Read the signs on or around the hot tub for correct use.
- Be aware the water in the hot tub is changed before your stay and is kept clean by filters and chemicals, including chlorine or bromine which is added to the water by a dispenser. If you are sensitive to either of these chemicals, please do not use the hot tub.
- Take a shower before using the hot tub - body lotions and oils damage the filters and may result in your hot tub being out of action whilst we take steps to rectify the water quality.
- Always ensure a minimum of two people are lifting the lid off, then fold the lid and make sure it is secure before entering.
- Replace the cover and fasten securely as soon as you exit the hot tub.
- Ensure that children between the ages of 8 and 16 years of age are accompanied and supervised by an adult in the hot tub at all times. Please note that children under the age of 8 are not allowed in the hot tub under any circumstances.
- Remove your jewellery as the chemicals can damage metals and precious stones.
- Tie back long hair to prevent the risk of entanglement.
- Keep your usage time to 15 minutes at a time and take a break in between sessions.
- Please be advised that for your safety, we'll be carrying out short tests on your hot tub each day of your stay, and that to complete these the staff will need brief access to the decking to carry out tests. Thank you for your understanding.

Stay safe, relax & enjoy...



Children under the age of eight cannot use the hot tub. Children aged 8 - 16 must be supervised and accompanied by an adult.



Do not use the hot tub if you are under the influence of alcohol or drugs.



Please take a shower and remove all jewellery before using the hot tub.



Do not use if you have had diarrhoea or repeated vomiting within the last 14 days.



Do not use electrical equipment, in and around the hot tub.



Do not eat, drink, or smoke in and around the hot tub.



Do not use if you are pregnant.



Please check with your doctor if you have any medical conditions which may worsen through use of the hot tub.

simply delicious



GLASSHOUSE
- RESTAURANT -



To book
call 01759 303 090
(option 2)
The restaurant's
current opening
times will be
provided at
check-in.

mmmmmm

At Darwin Escapes, we're here to cater for you - in every sense of the word! For many of our guests, it's just not a holiday if you have to cook all the time. Why not make the most of your getaway, and let yourself be truly looked after? Visit The Glasshouse, Kilnwick Percy's very own restaurant. Serving a wide range of family favourites, The Restaurant's lunch menu offers everything from freshly-made sandwiches to delicious light bites - perfect for a midday meal.

You can join us for dinner, too: our evening menu includes mouth-watering burgers, sizzling steaks, fresh salads and snacks and a variety of delicious desserts. We also have vegetarian and vegan dishes for our plant-based friends, filled with tempting and satisfying dishes, along with a children's menu for your little ones. Just pull up a chair and relax: let us do the hard work for you.

let's get physical

The Box Health & Fitness Studio is tucked away in the surrounding woodland and is more than just a gym with emphasis on wellness and getting away from it all.

Our state of the art facility has everything you need for a full body workout, with a wide range of cardio machines, weight machines and free weights. We also have a variety of fitness classes and a wonderful Nordic Spa.

If you would like
more information on
opening hours and
use of the gym, pop
into reception.



unlimited luxury

Indulge in luxurious experiences and spa treatments at the wonderful Tranquility Spa Lodge.

You can relax with a range of Spa treatments, including massages, pregnancy treatments, a range of well-being treatments and scrubs. We also have a range of men's treatments and Jessica Nails hand treatments and manicures.

Visit the Spa
reception for our
latest brochure
and to book your
treatment.



stay in the moment!

own a holiday home with Darwin Escapes

The perfect base for fun-seekers and life-lovers! Explore the jaw-dropping British countryside. Roam free or kick back and relax at one of our UK resorts.

We have a wide range of beautiful holiday homes and stunning, spacious lodges available to purchase. Please don't hesitate to speak to one of our friendly Sales Advisors, who can advise you about our seasonal incentives, flexible finance, and much more.



darwin
escapes

darwinescapes.co.uk

T: 0800 717 707 or Text Freedom to 88802

a closer look at the country code

Many of our resorts are set in the heart of local countryside, including woodland and farming land, which can have farm animals kept in pastures.

Please follow the country code, and help us keep our nation's countryside running smoothly.

1 Please be mindful and respect the needs of local people and visitors alike - for example, **don't block gateways, driveways or other paths with your vehicle.**

2 When riding a bike or driving a vehicle, **please slow down or even stop for horses, walkers and farm animals** and give them plenty of room. By law, cyclists must give way to walkers and horse-riders on bridleways, so please keep this in mind when you're out cycling!

3 Please cooperate with people at work in the countryside. For example, keep out of the way when farm animals are being gathered or moved and follow directions from the farmer.

4 A farmer will normally close gates to keep farm animals in but may sometimes leave them open so the animals can reach food and water. The most important thing to remember is to leave gates as you find them or follow instructions on signs. When in a group, make sure the last person knows how to leave the gates.

Ticks love to live in the countryside too, please check your four legged friends and yourself after your ramble for any unwanted hitch-hikers.

5 Please follow paths unless wider access is available, such as on open country or registered common land (known as 'open access land'). It might sound obvious, but please ensure that you leave machinery and farm animals alone – don't interfere with animals even if you think they're in distress. Try to alert the farmer instead.

6 When strolling through our beautiful countryside, please use stiles or gaps in field boundaries if you can – climbing over walls, hedges and fences can damage them and increase the risk of farm animals escaping.

7 We all have a responsibility to protect the countryside now and for future generations, so make sure you don't harm animals, birds, plants or trees and try to **leave no trace of your visit**. If you're out exploring with a dog, please make sure it is not a danger or nuisance to farm animals, horses, wildlife or other people.

8 Protecting the natural environment means taking special care not to damage, destroy or remove features such as flowers, rocks, plants and trees. They provide homes and food for wildlife, and add to everybody's enjoyment of the countryside.

9 Litter and leftover food doesn't just spoil the beauty of the countryside, it can be dangerous to wildlife and farm animals – so **please always take your litter home with you**. Dropping litter and dumping rubbish are criminal offences.

10 Fires can be as devastating to wildlife and habitats as they are to people and property – so be careful with naked flames and cigarettes at any time of the year and never leave anything of that nature behind when you leave.

11 We know that you **love** your dog – but local wildlife might not! When you take your dog into the outdoors, always ensure it does not disturb wildlife, farm animals, horses or other people. Please keep your furry friend under effective control: **keep your dog on a lead, or keep it in sight at all times**, be aware of what it's doing and be confident it will return to you promptly on command. Please ensure it does not stray off the path or into an area where you do not have a right of access.

Enjoy the countryside and **love your escape**



the enchanting Yorkshire Wolds

countryside


*for the
adventure
seekers*

Kilnwick Percy Resort, nestled in the beautiful and breathtaking Yorkshire Wolds, is the ideal base from which you can explore all that the resort and surrounding area has to offer.

From hidden gems to hugely popular tourist attractions, every day of the year can be a different adventure, thanks to Kilnwick Percy's rich history, rolling countryside and fun family days out.


Kilnwick Percy Nature Trail

A wonderful 2 mile nature trail around the perimeter of the 18 hole golf course, it will take around 2 hours to complete. Find all the clues and follow the footpaths, the trail route is available at reception.

 YO42 1UG
2 miles long

Burnby Hall Gardens

A picturesque garden known for its famous and beautiful lilies, as well as being home to a popular café, museum, play area, 2 large ponds with a variety of fish and a shop. The garden also has plenty of seating for a picnic.

 YO42 2QF
5 minutes away


The Deep

Hailed as one of the most spectacular aquariums in the world, with over 3500 fish calling it home (including sharks and rays!). It is also close to the Hull Marina and Museum Quarter for a full day out.

 HU1 4DP
50 minutes away

Pocklington Arts Centre

A small venue with a big reputation, boasting a full programme of live events, film screenings, comedy clubs and theatre performances. Visit their website to see what's on during your stay.

 YO42 2AR
6 minutes away

Flamingo Land Theme Park

Try the extreme rides, including the cliff hanger, corkscrew, flip flop, velocity and so many more. The theme park offers a family fun day out for all. The zoo offers daily shows, a zoo safari, the carnivore trail and even a Meerkat encounter!

 YO17 6ux
50 minutes away

Castle Howard

Visit the house and its dramatic interior, as well as the world famous collections inside. You'll be swept away by the scale and beauty of the surrounding grounds, the children will love the play area, and you can enjoy the café and shop.

 YO60 7DA
45 minutes away


so much to

see & do




York Minster

The beautiful and historic Minster is open for you to marvel at the stained glass windows and walk around the iconic and picturesque monument of York.

 YO1 7HH
35 minutes away


Piglets Adventure Farm Park

A fun-filled day for the children at the farm! You can watch the daily milking, help out with feeding the adorable lambs and goat kids, as well as meeting and petting the bunny rabbits. There is an onsite café and play area.

 YO32 9ST
30 minutes away


National Rail Museum

The museum is home to the world famous 'Flying Scotsman' train, and you can discover over 300 years of history and wonderful objects that helped to change the world.

 YO26 4XJ
40 minutes away

The Jorvik Viking Centre

Journey through the reconstruction of Viking Age streets and imagine what life would have been like in 975AD. Built on the site where archaeologists found the well-preserved remains of the Viking of York.

 YO1 9WT
30 minutes away


York Castle Museum

One of Britain's leading museums which depicts everyday life of years gone by. The museum shows how people used to live and displays objects in recreated rooms, streets and shops. You'll even see what life was like for the prisoners in York Castle Prison.

 YO1 9RY
40 minutes away

York Dungeons

A fabulously scary day out in York, where you will get to learn all about the darker side to the city's history, you'll have fun and be scared all at the same time.

 YO1 9RD
40 minutes away

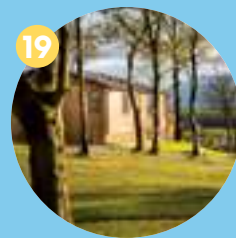
get away




let's explore the UK!

We've got 24 breathtaking resorts and retreats on your doorstep, including three stunning golf courses across the UK. We think you'll find just what you're looking for!

Whether you're searching for that perfect week-long summer holiday with sea air and sandy toes, a cosy woodland weekend getaway in the heart of winter, or you're ready to settle into your very own holiday home to come back to time and time again, you'll find it with us.

1. Aberconwy Resort & Spa
2. Bath Mill Lodge Retreat
3. Beach Cove Coastal Retreat
4. Canterbury Reach Lodge Retreat
5. Cheddar Woods Resort & Spa
6. Dundonald Links
7. Hawkchurch Resort & Spa
8. Keswick Reach Lodge Retreat
9. Kilnwick Percy Resort & Golf Club
10. Mullion Cove Coastal Retreat
11. New Pines Holiday Home Park
12. Norfolk Woods Resort & Spa



-  *Holiday only*
-  *Holiday & Ownership*
-  *Ownership only*
-  *Golf*

- 13. Piran Meadows Resort
- 14. Rivendale Lodge Retreat
- 15. Sandymouth Holiday Resort
- 16. Seaview Holiday Home Park
- 17. Stratford-upon-Avon Lodge Retreat
- 18. Talacre Beach Resort
- 19. Thanet Well Lodge Retreat
- 20. The Springs Golf Club
- 21. Tilford Woods Lodge Retreat
- 22. Wareham Forest Lodge Retreat
- 23. Woodside Coastal Retreat
- 24. Woodside Bay Lodge Retreat



we love

golf

enjoy our *luxury* golf breaks

Keen golfer? Experience your favourite sport in outstanding natural beauty, with Golf by Darwin Escapes. We offer a choice of three stunning courses across the UK.

You may choose to visit The Springs Golf Club, based in the beautiful Oxfordshire countryside, Kilnwick Percy Golf Club nestled in the magnificent Yorkshire Wolds or Dundonald Links, set in the unparalleled natural beauty of Scotland. Each breathtaking resort offers a challenging and satisfying course, with the very best of facilities, and a warm welcome to all.

Whether you are looking for a golfing break, golfing tuition or annual membership, simply visit www.darwinescapes.co.uk/golf to find out more.



Dundonald Links



Kilnwick Percy Resort & Golf Club



The Springs Resort & Golf Club

golf by
darwin escapes

how about becoming part of **the team?**

Here at Darwin Escapes, we're always looking for another great member to add to one of our resort teams across the country.

From Grounds Workers to Maintenance, from Go Active Instructors to Lifeguards, from Chefs, to Receptionists, to Accountants to IT Wizards - whatever your skill, we would love to hear from you!

We're wherever you want to be, with **24 resorts based in beautiful areas across the United Kingdom**. Check out our website if you are interested in finding out about the vacancies we currently have available.

We'd love you to join our team!

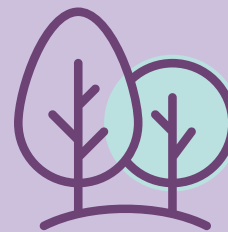
darwin
escapes



darwinescapes.co.uk/careers

our resort

code



These resort rules are in place for the good management of the resort and the benefit of all who use it. These rules apply for the duration of your stay. The expression 'you//your' means the holiday guest and the expression 'we//us//our//resort' refers to the resort owner and/or manager.

1 Your Holiday Home may not be used for sleeping a number of persons greater than the 'maximum sleeping capacity' stipulated in your Holiday Booking.

2 It is your responsibility to ensure that all occupants of your Holiday Home adhere to the resort rules. You are responsible for all the occupants' behaviour whether you are in the resort or not. No under 18s are permitted to stay on their own without a responsible adult being present during their stay.

3 You and your occupants agree to respond to any reasonable request that from time to time may be deemed necessary by the Resort Management as a result of circumstances such as, but not limited to; Health and Safety, and Acts of God.

4 For the protection of all we are entitled to remove anyone from the resort who acts in a manner likely to upset, continuously annoy, or provoke any holiday guest or staff member, and/or who uses racist language, acts in a verbally abusive manner, physically assaults or threatens to physically assault any person, carries a firearm or other weapon, commits any acts of vandalism or arson, or who is guilty of a criminal offence.

5 Please do not discharge into the drains any cooking fats, grease, paints, engine oils and do not dispose in the toilet any nappies, feminine hygiene products, cotton buds, facial wipes or cleaning cloths. All of these foreign objects will block the drain systems and cause inconvenience to other holidaymakers.

6 Please ensure you and your occupants know where to assemble in the event of a fire. Do not store any flammable liquids in or under your Holiday Home.

7 We do not permit traders, contractors or salesmen access to the resort except with our prior consent.

8 Alcoholic drinks may be consumed only in the immediate vicinity of your Holiday Home and within the licensed venue of the resort.

9 No dogs, pets, or animals of any kind may occupy a non-pet unit without the prior permission of the Resort Manager.

a. Where allowed, all pets must be kept under proper control at all times. Pets are allowed in the dedicated dog area of the bar.

b. Dogs must be kept on a lead at all times (whilst out of the holiday home).

c. All fouling should be disposed of immediately in an appropriate manner.

d. The following breeds of dog are not permitted anywhere on the Resort at any time - Pit-Bull Terrier, Japanese Tosa, Dogo Argentino, Fila Brasileiro as well as any other breed at the Resort Manager's discretion.

10 Smoking/vaping is prohibited in the Holiday Home and other enclosed areas of the resort.

11 Holidaymakers are requested to use the designated footpaths and roadways where possible, but where pedestrian access between Holiday Homes is unavoidable such use must always be exercised with due care and

attention to the expectations of other holidaymakers at all times.

12 The quiet enjoyment of all other holidaymakers must be respected at all times.

a. Please respect the privacy of other holidaymakers and keep noise to a minimum between the hours of 9.00pm and 12.00am with absolute quiet between 12.00am and 7.00am.

b. Barbecues must finish by 11.00pm. Please check your Holiday Home is permitted to use barbecues.

13 No motor vehicles are to exceed the speed limit of 10 miles per hour and all drivers must observe all one way systems and directional signage at all times. All vehicles must be parked only in the designated parking areas provided and must have a current MOT Certificate (where appropriate) and current insurance cover. No vehicle is to be left unattended and permanently parked on the Resort. No learner drivers. No motor bikes, quad bikes or go-peds are allowed on the resort without the express written permission of the Resort Manager. This applies to both petrol and electrically driven vehicles. Be aware that all roads are subject to normal highway regulations.

a. All drivers operating vehicles on resort shall agree to produce their relevant vehicle driving licence and vehicle insurance documents on the request of the Resort Manager.

b. Driving any vehicle on resort whilst under the influence of drink or drugs is not permitted.

c. The Road Traffic Act applies on all roads and car parks on this resort.

d. The company strongly advise the use of protective clothing for all

users of cycles and scooters on the resort, such as Helmets and High-Vis jackets. Parents are to ensure that children using pedal cycles and scooters on the resort are supervised by a responsible adult at all times.

14 Boats and trailers are only allowed on the resort if parked in the designated areas; the destination of which is solely at the Management's discretion. Boats and trailers are not permitted to be parked beside any Holiday Home at any time.

15 Repair and maintenance of any motor vehicle, boat or similar is not permitted anywhere on the resort. No vehicle shall be used as an alternative or additional sleeping accommodation.

16 No structure (including but not limited to) gazebos, lazy spas etc should be placed on the decking area or between the Holiday homes without the knowledge and approval of the Resort Manager.

17 No ball games are permitted on the resort.

18 Litter must be disposed of in the litter bins provided. Do not leave litter or rubbish next to any full bin. If it is full please use another and inform the reception desk or a staff member that the bin is full.

19 No business can be operated from the Holiday Home.

20 White goods must not be disposed of on the resort.

21 The displaying of flags is not permitted for any reason.

22 Washing lines are not allowed on the resort.

23 **You must not:**
a. Commit any criminal offence at the resort or use the Holiday Home in connection with any criminal activity.
b. Commit any acts of vandalism or nuisance.
c. Use fireworks.
d. Keep or carry any firearm or any other weapon at the resort.
e. Use any unlawful drugs.
f. Permit anyone who is to your knowledge on the Sex Offenders Register compiled under the Sex Offenders Act 1997 to use or visit the Holiday Home.

24 No vehicles over 5 metres in length and more than 2.2 metres in height, including any; high-sided vehicles, lorries, recovery vehicles, transporters, mini-buses, coaches, articulated tractor units and anything of similar specification are allowed to be parked outside the Holiday Home.

25 No motor homes, touring caravans or boats of any kind are to be parked outside the Holiday Home at any time. The above vehicles will not be allowed to stay overnight on resort property unless it is part of an organised event of contracted works organised by the resort management team.

26 No remotely piloted aircraft systems or unmanned aerial vehicles, such as drones or model planes, are permitted on the resort.

27 Please follow good hygiene practices throughout your stay. Wash your hands regularly and look out for our hand sanitiser stations situated around the resort.



winter conditions

During the winter months the resort, Holiday Home decking and steps can become icy, we do ask that you please take care when:

- Walking around the resort
- Walking down your Holiday Home steps, using handrails provided
- Walking around your Holiday Home's decking, using handrails provided
- Ensure you have footwear on that will give you grip.

gymnasium rules

1. Each person wishing to use the gym facilities must undertake an induction with one of our fitness instructors before using any of the fitness equipment.
2. Our instructors are not medically qualified. If in any doubt as to your state of health or fitness, please seek medical advice before exercising.
3. Always use a weight resistance that is comfortable.
4. Always wear appropriate footwear and clothing.
5. Please report any faults or damage to the equipment to the leisure staff or main reception.
6. You must be 16 years or over to use the fitness equipment.
7. Once your induction is complete your pass will be updated to give you access to the gym. Please note that passes are non transferable and will be checked. You will be required to show your pass when asked to do so by a member of staff. If you are found without a pass or someone else's pass then your use of the gym could be withdrawn.
8. A refundable deposit is required for the gym pass.
9. The gym will be monitored by CCTV and anyone found misusing or vandalising equipment will be asked to leave the facility and membership will be withdrawn.
10. There is an emergency call point situated on the gym wall. Should an emergency arise, press the bottom to activate an alarm for staff to attend immediately.
11. No alcohol and no glass or bottles are permitted within this facility. Water is provided for your comfort.

12. We will not be responsible for damage or injury attributable to irresponsible or inappropriate use of equipment or facilities, nor for loss or damage to any personal possessions left unattended.

These rules are here for your comfort and safety and to ensure the smooth operation of the gym.

your safety plan

stay calm

On discovery of a fire or other serious incident please follow the steps below to help yourselves and others whose lives may be in danger.

- If you discover a fire or suspect a gas leak - ensure you and the rest of your party leave the property immediately.
- Do not stop to collect any valuables or personal effects.
- Call the fire brigade on 999 and alert a member of resort staff or call the out of hours team.
- Follow the fire brigade's instructions at all times.
- Retire to the nearest fire assembly point on the retreat while the fire brigade attend the incident.
- Do not under any circumstances try to re-enter the home at any time until the fire brigade say that it is safe to do so.
- If you foresee requiring evacuation assistance (e.g. deaf/hard of hearing, mobility needs) please notify reception so we can prepare a PEEP (Personalised Emergency Evacuation Plan)

other incidents

- In the event of other incidents (e.g. injury requiring first aid, security concern) contact the staff/reception who will respond accordingly.
- Should you smell gas leave the holiday home immediately and report from a place of safety.

IN THE EVENT
OF AN EMERGENCY
PLEASE CALL

999

FOR EITHER POLICE,
AMBULANCE, FIRE OR
HM COASTGUARD

OUT OF HOURS

**07766
751 223**



CALL US ON
**0800
717 707**

unlimited adventure awaits!

For the dreamers, who love to holiday again and again...

Owning your own holiday home with Darwin Escapes has never been easier, or more affordable. With a number of flexible finance options and seasonal incentives available, you can buy the holiday home of your dreams. Enjoy those weekend breaks and week-long escapes **whenever you want.**

To take the first step on your next adventure, simply visit our website. If you'd like **to find out more about our holiday home ownership, please give us a call 0800 717 707**, and a member of our friendly team will be more than happy to help you.

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